



Cookies Policy

What Are Cookies?

A cookie is a small text file that is placed and stored on your computer, mobile or other device by websites that you visit. Cookies are widely used in order to make websites work, or work more efficiently and also to provide information on visitor behaviour to the website owner. For further information on the use of cookies please visit www.aboutcookies.org or www.allaboutcookies.org.

Are there different types of Cookies?

Session Cookies

These are temporary cookies that remain in the cookie file of your device's browser until you close the browser. They can enable certain site functionality and are also used by the server to store/remember information about user web page activities so user information can be stored throughout an online web process e.g. to allow information to be carried across pages of a website to avoid having to re-enter information.

Persistent Cookies

These are cookies that remain in the cookie file of your browser for much longer (how long depends on the lifetime of the specific cookie). Generally speaking, persistent cookies can be used to track website visits, including returning and unique visitors, and to monitor how people interact with a website. They can also be used to help arrange content to match a user's preferred interests/preferences more quickly e.g. language settings, however, these cookies cannot be used by themselves to identify you.

How Do We Use Cookies?

We use cookies for a number of reasons, including:

- Ensuring the security of our customers (session cookie);
- Making possible certain site functionality (session cookie); and
- Website traffic and visitor behaviour tracking (persistent cookie).

Assisting in evaluating and refining the targeting and personalisation of our online marketing campaigns by collecting anonymous data about our visitors and their website use (persistent cookie)

The session cookies that we use are strictly necessary for the website to operate and are essential to make possible certain site functionality, including obtaining a quote and also to protect the security of our customers. You must have session cookies enabled if you wish to get a quote online or access any areas of the website reserved for registered users. Session cookies do not hold personal information.

The persistent cookies used on this website help us to improve the user experience of the site by giving us an insight into how it is being used. These include Google Marketing Platform cookies, which are used to compile anonymous, aggregated statistics that allow us to understand how users use our website and to help us improve the site structure. You can remove persistent cookies by following the directions provided in your internet browser's 'help' file.

We use services provided by a third party for fraud prevention purposes. The third-party service helps us decide whether to accept transactions from devices by checking whether these devices have been identified with fraudulent transactions in the past, such as reported instances of identity theft, account takeovers, or malware attacks. If you set your browser or device to reject these cookies or tokens, you may not be able to conclude some transactions through our website or application. We share information about the device you are using, which may also have been used or appropriated by others, and do not identify you or reveal the details of your transaction to that third-party.

Use of Cookies by Associated Websites and Third Parties

Please be aware that our website contains links to and from other websites. We accept no responsibility or liability for the content of these websites or the cookies they use. If you choose to visit another website via our website, you will need to contact them separately to have your personal information deleted from any records they might hold. It is also the responsibility of these websites to detail their use of cookies to you on their website and to gain the relevant consents from you for their usage.

During your visit to our website you may notice some cookies that are not related to us. This typically takes the form of embedded content from websites such as YouTube and social media bookmarks. When you visit a page with content embedded from these websites and opt to interact with this content you will be presented with cookies from them. We do not control the dissemination of these cookies and you should check the third party websites for more information.

Managing, Disabling and Enabling Cookies

You have the ability to accept or decline cookies from any website by modifying the settings in your browser. If you wish to restrict or block the cookies which are set by our website, you can do this through your browser settings.

For information about how to manage and disable cookies you can use the 'Help' function within your browser or please visit www.aboutcookies.org or www.allaboutcookies.org. However, please note that by deleting or disabling cookies this could affect the functionality of our website and you may not be able to access certain areas or features of our site.

To opt out of being tracked by Google Marketing Platform (Analytics) across all websites visit <http://tools.google.com/dlpage/gaoptout>.

Further Information on Our Use of Cookies

If you would like more information regarding cookies or our use of them, please contact the Data Protection Officer at the following address:

Data Protection Officer, 6 Princes Street, 4th Floor, Mayfair, London W1B 2LG.